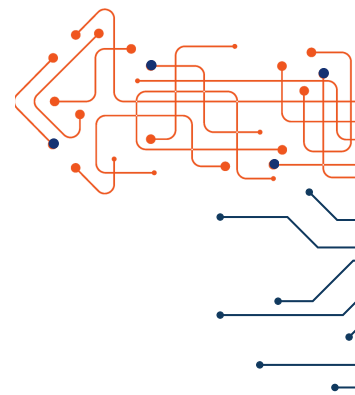# BeyondTrust and ServiceNow
Providing integrated identity and access solutions for enhanced security and IT efficiency

No single cybersecurity solution can address every use case by itself, but as ™ organizations layer more solutions into their security ecosystems to address evolving security threats, they face another new challenge: disconnected security and IT management tools are causing redundancies and workflow inefficiencies, critical security gaps, and compliance risks.

BeyondTrust and ServiceNow are working together to help customers solve this challenge by delivering seamless, integrated solutions that enhance IT security, streamline workflows, and improve operational efficiency.

Key Security Outcomes

Privileged Access Management (PAM) & ServiceNow IT Service Management (ITSM)/Security Operations (SecOps)
Enforce least privilege across ServiceNow-managed endpoints and automate privileged access requests to prevent unauthorized escalation. By integrating BeyondTrust privilege alerts into ServiceNow ITSM and SecOps, organizations can instantly respond to security threats, monitor privileged sessions, and maintain compliance.

Remote Support & ServiceNow ITSM/CSM
Improve service desk efficiency with secure, audited remote support sessions initiated directly from ServiceNow tickets. Automatically log all remote session activities for full audit trails, ensuring compliance, reduced downtime, and improved end-user satisfaction.

Privilege Remote Access & ServiceNow ITSM
Enable just-in-time privileged access for employees, third-party vendors, and OT systems directly from ServiceNow. Maintain a comprehensive audit trail, apply granular least privilege controls, and prevent lateral movement risks—all while streamlining security and compliance processes.

Identity Security Insights & ServiceNow SecOps
Gain real-time visibility into identities, privileges, and escalation paths within ServiceNow's security tools. By integrating Identity Security Insights into incident response workflows, organizations can detect and mitigate threats faster, strengthen their identity security posture, and proactively prevent identity-based attacks.

Endpoint Privilege Management & ServiceNow
Enforce least privilege on all managed endpoints by removing local admin rights while allowing users to request privilege elevation through ServiceNow. Automate policy-based approvals, track privilege escalations, and reduce malware and insider threat risks without disrupting productivity.

BeyondTrust + ServiceNow: The Ultimate Better Together Offering

"By combining BeyondTrust's industry-leading identity and access security with ServiceNow's powerful IT service and operations management platform, organizations can empower their IT teams with:

- Seamless Integration: Native ServiceNow integrations ensure enhanced levels of service, minimal disruption, and easy deployment.
- Stronger Security: Comprehensive privileged access and remote support capabilities empower IT teams to minimize risk and protect against cyber threats by monitoring privileged sessions, enforcing least privilege, eliminating standing privileges, and enabling just-in-time access control.
- Improved IT Productivity: Automated workflows and security processes and secure remote access enhance IT efficiency and improve incident response times.
- Compliance & Audit Readiness: Centralized, audit-ready access logs, robust reporting, and policy enforcement ensure compliance with minimal friction.

To learn more or request a demo, visit www.beyondtrust.com or contact our sales team at sales@beyondtrust.com.