

4 reasons
you'll find value
in an integrated
UC + CC platform



Unified
communications
+
contact center
=
one seamless
communications
experience

More productive teams means
happier customers.





With UC and CC, you'll
have a holistic view of
customer interactions...

enabling more informed
decisions and strategic
improvements.

A unified platform
allows your agents
and back-office staff
to collaborate
effortlessly...

which reduces response times
and improves your customer
satisfaction.





Zoom CX brings
UC + CC together with
AI-first features to
predict needs,
surface answers, all
while keeping the
human touch.

Think: proactive support,
instant insights, and
smarter handoffs.