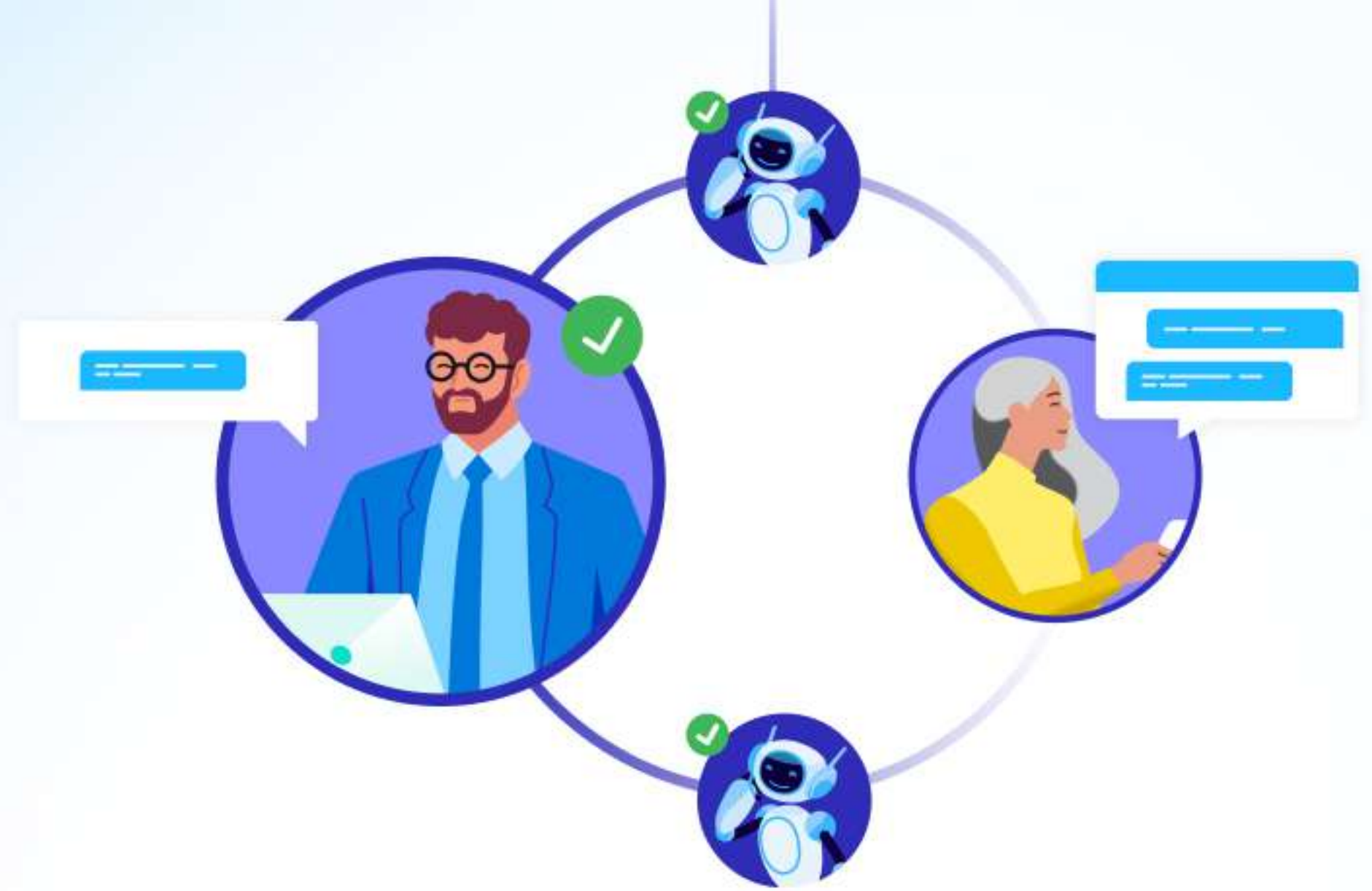


1. Envision your AI-powered future

Build an AI strategy around growth and innovation, not reducing headcount.



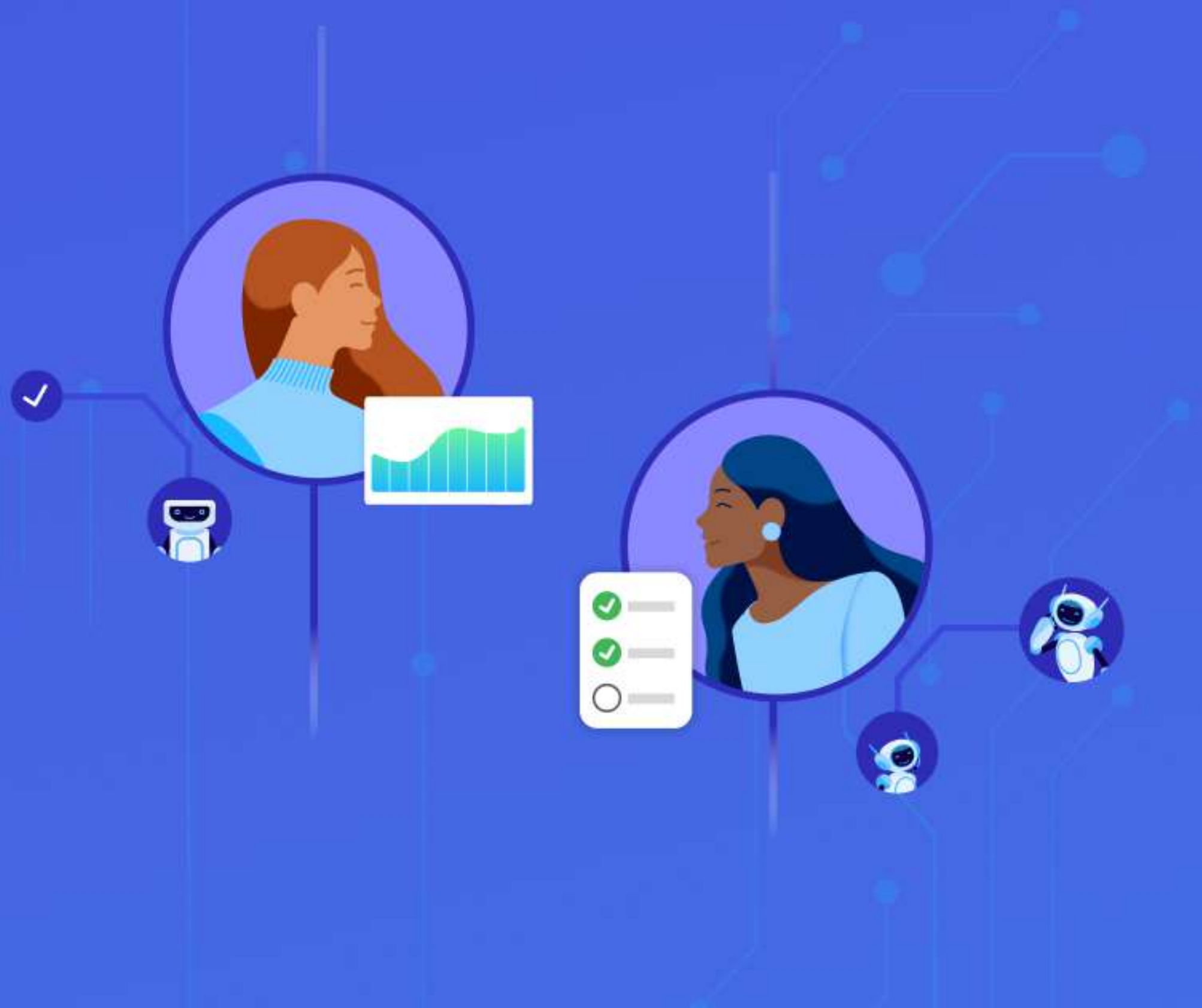


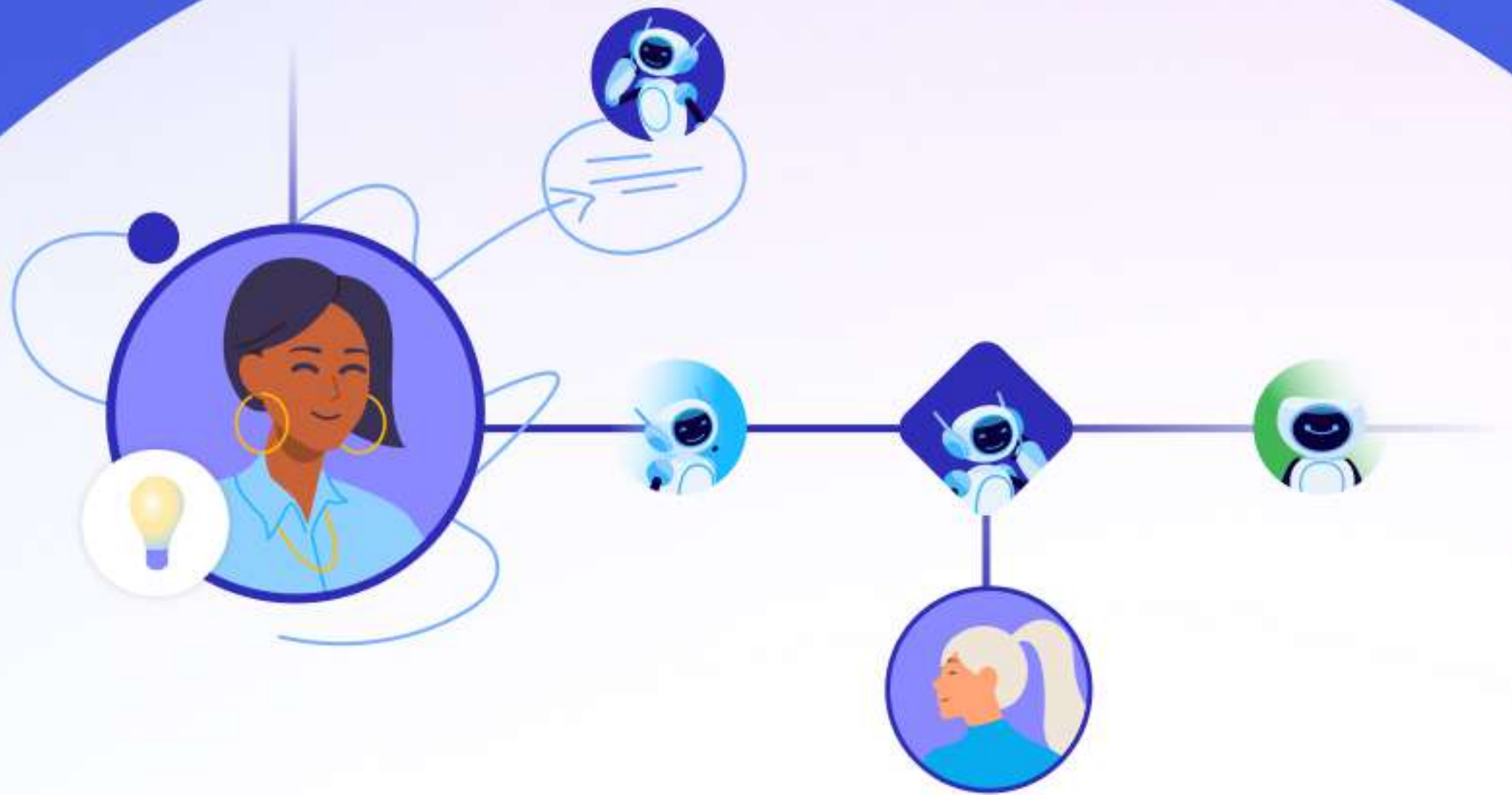
2. Prepare your people for change

Remove blockers and get leadership buy-in to ensure employee readiness.

3. Begin with the right use case

Start small, with a clear goal, and get results quickly.





4. Create business processes that think

Don't script every step. Focus intelligent workflows on desired outcomes and human handoff points.

5. Ground agents in trusted, reliable data

Invest in semantic organization and unified data foundations in every department, from the start.





6. Increase customer loyalty and human potential

Technical accuracy alone isn't enough—agents need emotional intelligence and a service mindset.

7.Look ahead to agent ecosystems, robotics, and EGI

Dream big and inspire teams for the ambitious AI-empowered innovation that lies ahead.





Your journey starts here

Our step-by-step guide shares how-to's, pitfalls to avoid, inspiring stories and hands-on exercises to help your team transform with AI agents.